
CREDIT/DEBIT CARD PAYMENTS TERMS & CONDITIONS

LAST UPDATED JULY 2023

1. GENERAL

These terms and conditions govern your use of the credit card and debit card payment services (the “**Credit/Debit Card Payment Services**”) made available by Bittrex Global (Bermuda) Ltd., Bittrex Global GmbH, or any of their affiliates, as applicable (“**Bittrex Global**”, “**we**”, “**us**” and their derivatives).

These terms and conditions constitute a formal, contractual addendum to the relevant Bittrex Global Terms of Service (as amended from time to time) which have been accepted by you in connection with your use of Bittrex Global’s services (the “**Terms of Service**”). The Terms of Service, including these terms and conditions, apply to any access to, or use of, any services provided by Bittrex Global, including the Credit/Debit Card Payment Services.

By submitting and authorising a payment or otherwise using the Credit/Debit Card Payment Services (or any part of it), you agree to be bound by these terms and conditions and acknowledge that they constitute a binding contract. Bittrex Global may modify these terms and conditions from time to time, and such modifications shall be effective immediately upon posting of the modified terms and conditions. By continuing to use the Credit/Debit Card Payment Services following such amendment, you agree to be bound by such amendments.

Capitalised terms that are used but not defined in these terms and conditions have the meanings given in the Terms of Service. Any reference to the “Services” in the Terms of Service shall be deemed to include the Credit/Debit Card Payment Services. In the event of any conflict between the Terms of Service and these terms and conditions, these terms and conditions will apply.

2. PRIVACY POLICY

Our policies concerning the collection, use, disclosure and processing of your personal information collected in connection with the Credit/Debit Card Services (if any) are described in the [Bittrex Global Privacy Policy \(“Privacy Policy”\)](#).

3. USE OF THE CREDIT/DEBT CARD SERVICES

By using the Credit/Debit Card Payment Services, you acknowledge and agree to the following:

- (a) you are purchasing from Bittrex Global, a Bittrex Token, in accordance with the Terms of Service;
- (b) you are the authorised signatory on the debit or credit card you are using to make the payment and you have the appropriate authority to validly accept the terms of these terms and conditions;
- (c) you will pay the total amount incurred with the Credit/Debit Card Payment Services, including any related charges, fees, and taxes;
- (d) you are responsible for any fees or charges from your card issuer associated with using the Credit/Debit Card Payment Services, including, but not limited to any currency conversion costs; and
- (e) Bittrex Global is not responsible for debit or credit card payments that are refused or declined by your card issuing company.

You acknowledge that the payments using the Credit/Debit Card Payment Services are made through a secure third-party website, and all card payment details entered through the payment gateways are encrypted. Bittrex Global does not capture, hold or retain any credit or debit card information and real time debit information used to complete the payment. On successful completion of the process, you will receive confirmation of your payment on screen.

4. REFUNDS

Refunds, if any, will be at the sole discretion of Bittrex Global. Where we agree that a refund is due in respect of a payment made to us, the debit or credit card used for the payment will be refunded.

5. MORE INFORMATION

If you need additional information, please contact us at [Bittrex Global Support](#).